



South Dakota Department  
of Veterans Affairs  
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State Veterans Home  
2500 Minnekahta Avenue  
Hot Springs, SD 57747  
Phone 605.745.5127  
Fax 605.745.5547

<http://vetaffairs.sd.gov>



August, 6<sup>th</sup> 2020

Dear Resident and/or Resident Representative,

Following guidance from the Centers for Medicare and Medicaid Services, we are sending this **reminder** as to how to find up to date information for State Veterans Home COVID-19 status.

“The facility must inform residents and/or their representatives by 5:00pm the next calendar day following the occurrence of either: a single confirmed infection of COVID-19; or three or more residents or staff with new-onset of respiratory symptoms that occur within 72 hours of each other.”

**These updates will be available by calling 605-745-5127 and pressing option 9.**

**For residents in facility they may also tune into internal channel 88 for updates.**

We will also provide updates at least weekly by 5:00pm Monday evenings with a cumulative count of any confirmed infections of COVID-19. We are continuing to screen all employees who enter the facility and restrict visitors and large resident group activities.

If you are a resident representative or family member, and that resident has tested positive for COVID-19 you will be directly contacted by the nursing staff.

If you were exposed to a positive COVID-19 case, you will be immediately alerted.

If you have any questions or concerns, you can call administration at 605-745-5127 x1500116 and ask to speak with someone regarding questions about COVID-19 and the facility.

Sincerely,

Rachelle Butler, RN  
Infection Preventionist